



**TOWN OF WALPOLE**  
**BOARD OF SEWER & WATER COMMISSIONERS**  
**WATER SENSE LABELED TOILET REBATE PROGRAM**

***TOILET REPLACEMENT REBATE CONDITIONS & GUIDELINES:***

- Toilet must be Water Sense labeled, which indicates that it uses 1.28 gallons per flush and meets minimum flush power guidelines.
- The applicant must be the residential customer of record for an active, non delinquent account receiving water from the Town of Walpole.
- The toilet must be installed at the property that the water is received.
- Only toilets replaced after July 1, 2011 are eligible and this offer does not apply to new construction. **Note: The toilet that is being replaced must be greater than 1.6 gpf to be eligible.**
- The property owner shall ensure proper installation of the toilet and, while not a requirement of eligibility, we recommend that the work be performed by a licensed plumber.
- Upon purchase and installation of the toilet, you must complete the attached application form and send it with a copy of your receipt to the Sewer and Water Department Office. Incomplete applications will be rejected as all of the requested information must be provided. Failure to provide the information may result in denial of the rebate.
- Rebates will be issued in the form of a credit that will be applied to your next due sewer and water bills.
- Old toilets must not be reused and must be properly disposed of, recycled if possible. Disposal is the sole responsibility of the property owner.
- The Town of Walpole Sewer and Water Department reserves the right to perform a site visit to verify installation prior to issuance of rebate.
- The Town of Walpole shall not be responsible for toilet performance or estimated savings and does not provide any warranties or guarantees, expressed or implied.
- The Town of Walpole reserves the right to amend and/or discontinue this program without notice.
- Customers are encouraged (though not required) to consider Water Sense Labeled units that use an average of less than 1.28 gpf, such as 0.8/1.6 dual flush (avg. 1.1 gpf) or 1.1 gpf pressure assist models.