



We are pleased to offer you a new vision plan, **Blue 20/20**, through Blue Cross Blue Shield as part of open enrollment effective July 1, 2016. This plan is 100% employee paid. Please see below for more information.

## **Frequently Asked Questions**

### **Q. What is Blue 20/20?**

A. Blue 20/20 is a separate vision plan providing coverage for routine eye exams, frames/lenses and contacts.

Your Blue 20/20 vision plan includes the following in-network benefits:

- A routine eye exam once every 24 months with a \$20 co-pay
- a contact lens and frame allowance of \$130
- No restrictions on frame selection- you pick the brand you want!

**See the plan summary for additional detail and additional discounts.**

### **Q. Is there a network of providers I must see?**

A. Blue 20/20 has a very large provider network with independent providers and many retail locations such as Sears Optical and Lens Crafters. You will receive better coverage when you use a participating provider. To locate a provider visit: [www.blue2020ma.com](http://www.blue2020ma.com) and select the **Insight network**. You can also call Blue 20/20 customer service: 1-855-875-6948 Monday through Friday from 7:30am-11:00pm and Sunday from 11am-8:00pm.

### **Q. Will I receive a separate ID card for the Blue 20/20 Vision plan?**

A. Yes, you will receive up to two Blue 20/20 paper ID cards in the mail as part of your welcome packet. It is important to hand this card to your provider if you want to use benefits under the vision plan. All cards have the employee name listed.

### **Q. Is there a website for Blue 20/20?**

Yes. The website is [www.blue2020ma.com](http://www.blue2020ma.com). You can set up a secure login for the website to view benefits and claims, check providers, and print additional ID cards.

### **Q. How do I use the Blue 20/20 vision plan?**

A. Hand your Blue 20/20 ID card to the provider. You can also give the provider your social security number. The provider's staff will do the rest! You will only pay for co-pays indicated, as well as any applicable amounts over the allowances or discounts when in-network. Your provider will supply you with these amounts.

### **Q. How much does the vision plan cost?**

A. The monthly rates you will pay for vision are:

Single: \$7.70

Two-party: \$14.84

Family: \$22.98