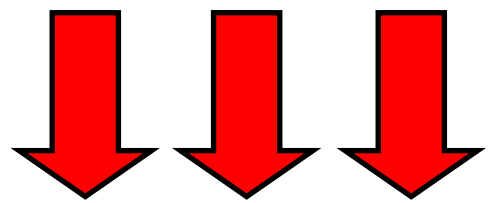


FEBRUARY REGISTRATION



## IMPORTANT REGISTRATION UPDATE

We are so pleased that our programming has been so successful recently, but we also understand the frustration around registration and waitlists. Our most recent registration day really showcased for us that we need to make some improvements to our process. We are making some significant updates to the registration process for February registration opening Tuesday, January 16th (Reminder: MLK day on Monday, January 15th).

- **Priority Registration for Walpole residents** will open **Tuesday, January 16th at 9:00 AM.**



We will be accepting in-person registration on cards as we have been, but instead of cuing your written requests into our system, we will be processing in-person registration on the spot in the Center. For many participants, this will be the easiest way to register and we highly recommend you consider dropping in to register instead of calling in.



Online Registration through MyActiveCenter will not be accepted prior to 9:00 AM on Tuesday, January 16th and will only be open to **Walpole residents** at that time. We will remove registration by non-residents or early registration.



Call 508-668-3330, press option 8, leave one message with your name, phone number and list of programs for which you would like to register. Calls will be returned in the order received. This is the least efficient way to register and it will take time for us to get back to callers. If you must call, please call just once, provide your name, contact number, AND specific requests. Multiple calls jam up our system and cause delays for everyone.

- If you have a personal conflict with the registration time, you must speak directly with a staff member prior to registration opening.
- **Open Registration for non-Walpole residents** will open the following **Monday, January 22nd at 9:00 AM.** Registration at that time can be completed via phone, walk-in, or on MyActiveCenter.com.