#### **AGENDA**



#### Council on Aging Board Meeting

Date of Posting: Monday, April 24, 2023
Date of Meeting: Thursday, April 27, 2023

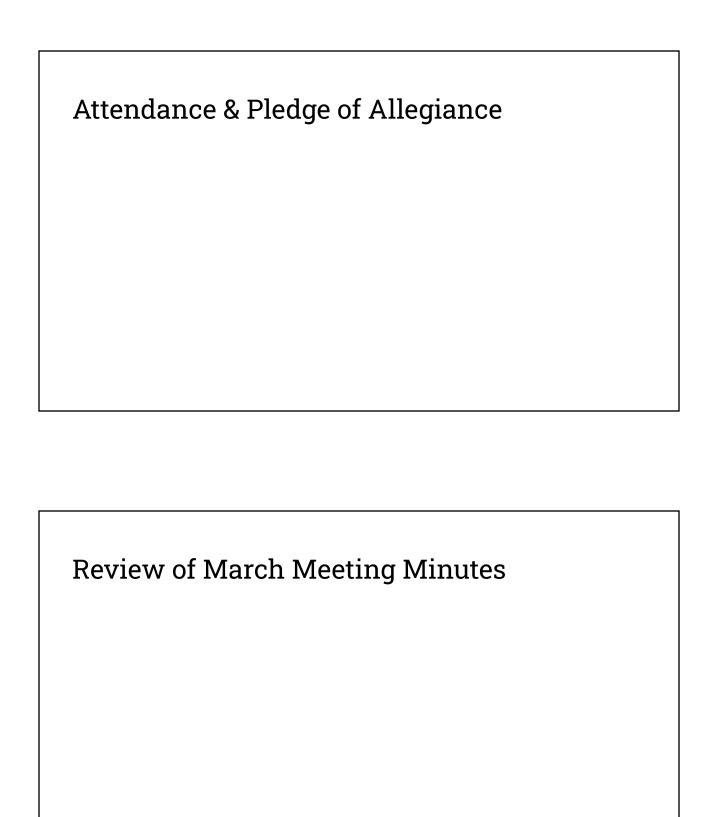
Time of Meeting: 10:00 AM
Location: COA Center

#### Agenda

- 1. Attendance and Pledge of Allegiance
- 2. Review of March Meeting Minutes
- 3. Outreach Review
- 4. Center Updates
- 5. Finance Update
- 6. Old Business
  - a. Board Associate Candidate Update
  - b. Reappointments
- 7. New Business
  - a. Walpole Housing Authority Update
  - b. Master Plan Update
  - c. Friends of Walpole Elders Update
  - d. Select Board Update
  - e. Topics/Speakers for upcoming meetings
    - May: Brendan Croak, Recreation Department
       Form Nominating Committee for June Elections
    - June: Election of Officers
      - "Anatomy" of the Past Year and Looking Ahead
- 8. Open Forum

# Walpole Council on Aging Board Meeting

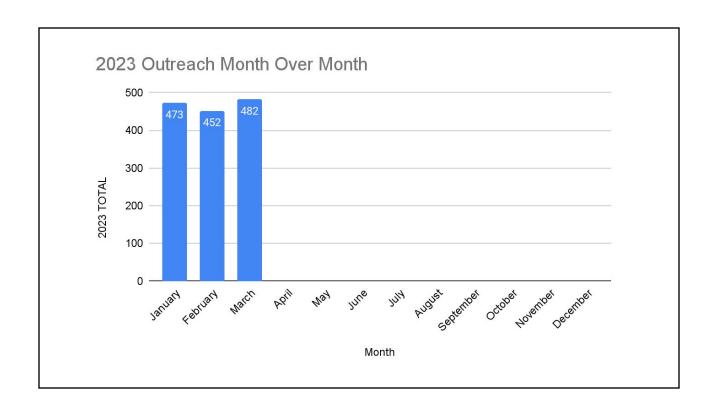
April 27, 2023 10:00AM Old Colony

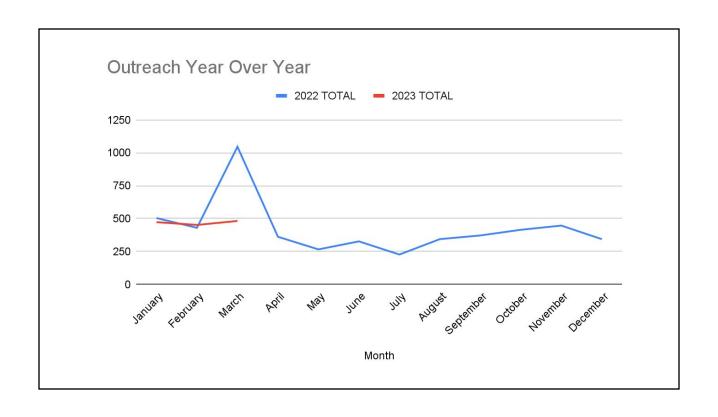


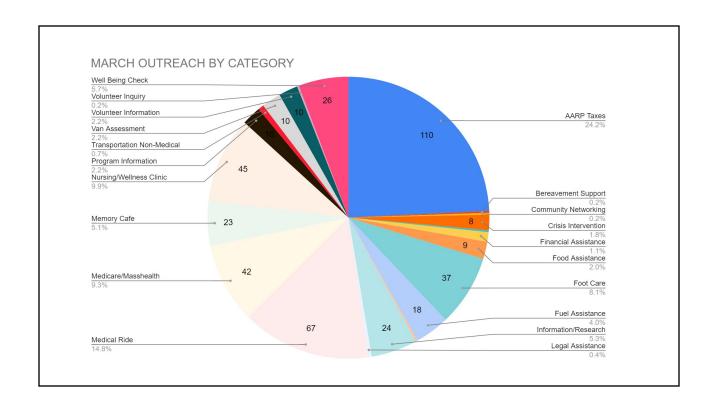
### **Outreach Review**

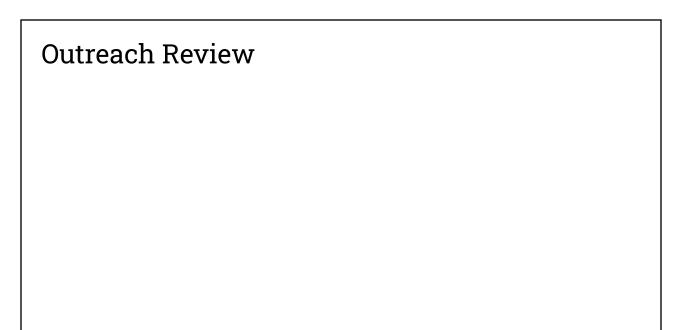
#### March by the Numbers:

- 453 Total Outreach to 256 unique individuals
- Most Common Outreach methods
  - o Phone 232 calls
  - In Person Office Visit 203 visits
- Most Common Referral method
  - Self 344
  - o WCOA Staff Member 16
  - Family Member 30

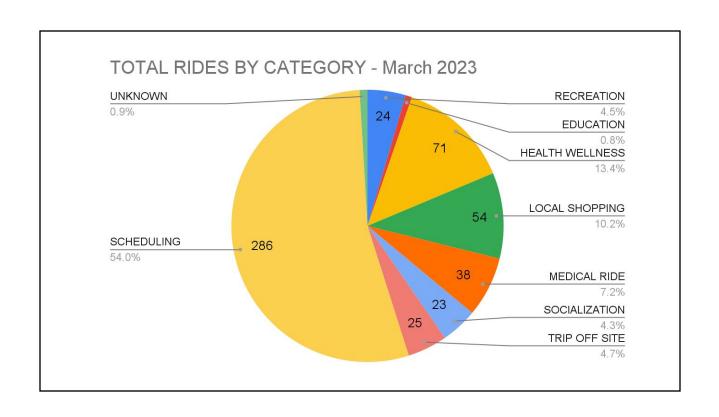


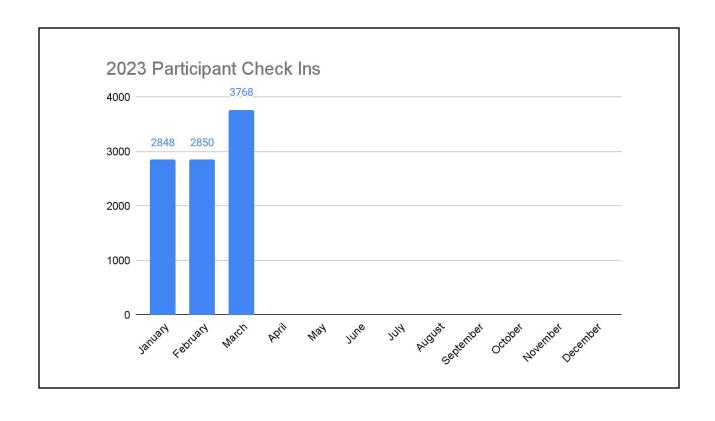


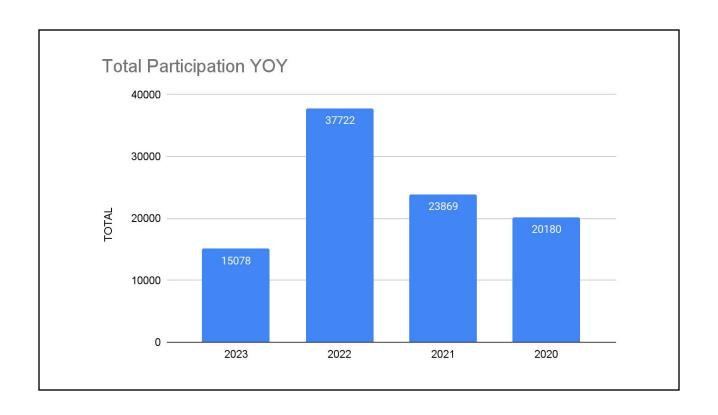


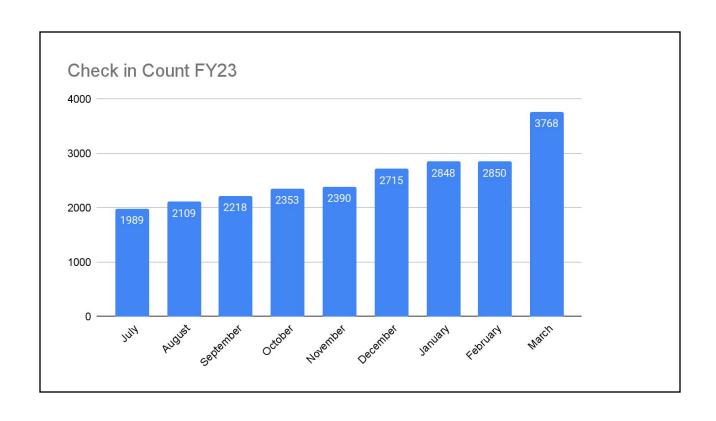


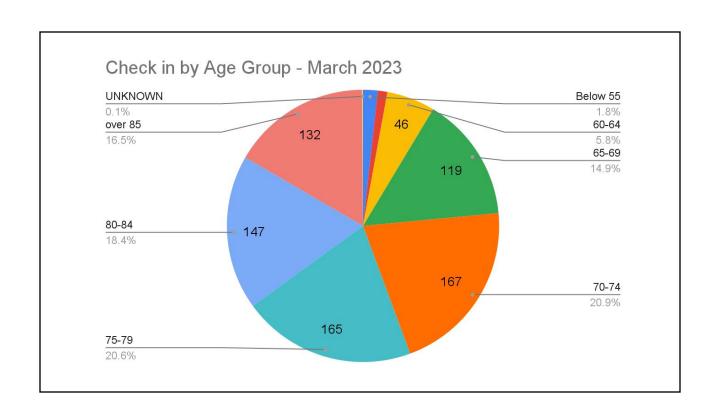


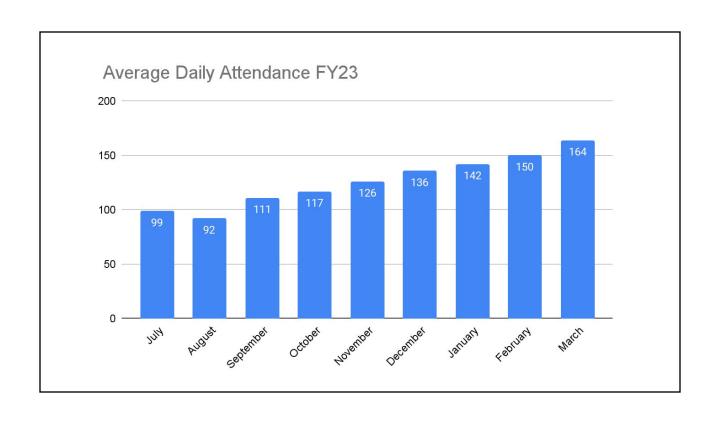


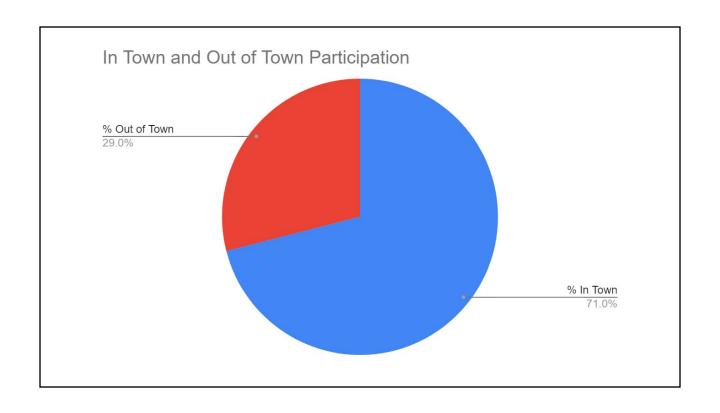


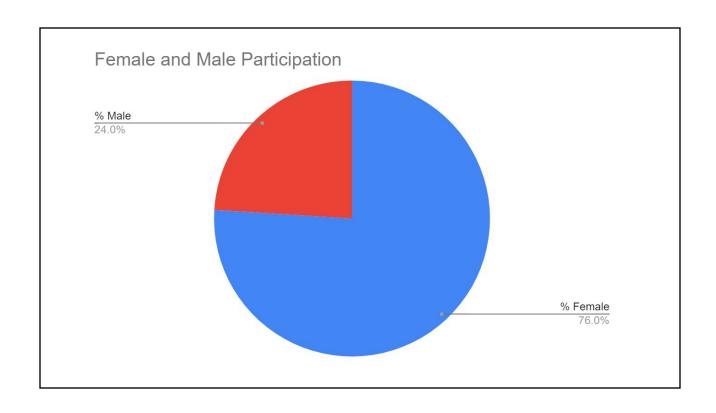


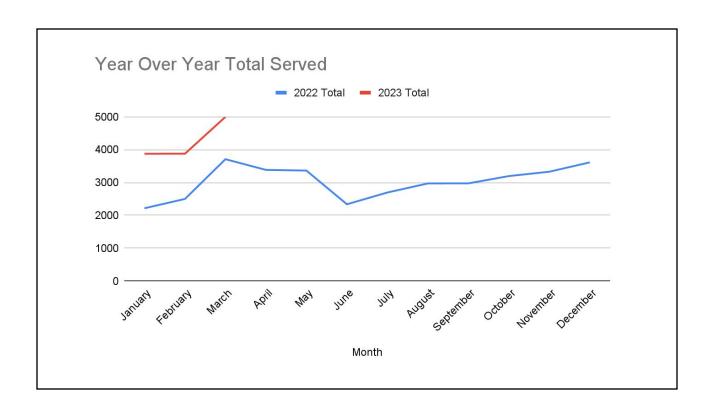


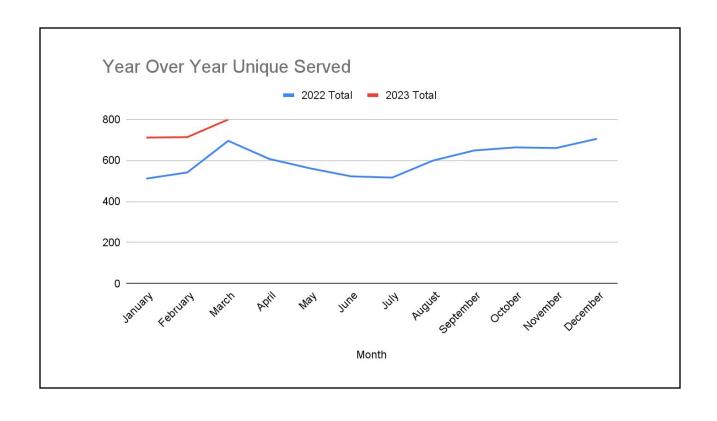


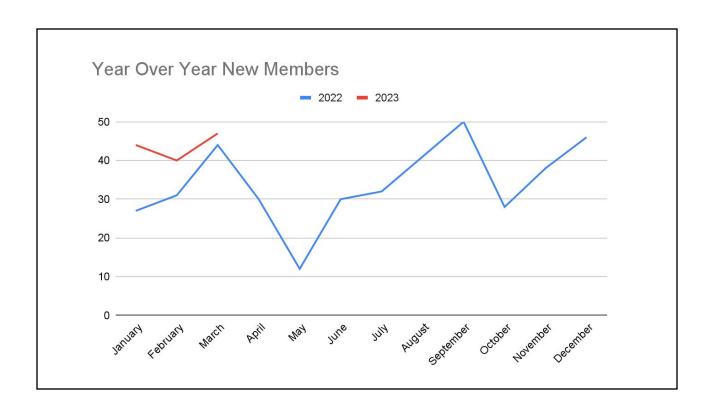












# **Trending**

July 2022 - February 2023

CATEGORY	DUPLICATED	UNIQUE
Fitness/Exercise	9396	447
Recreation	5617	473
Social Event	5222	718
Community Education	1973	455
HESSCO	689	118
Cultural Event	196	139

<sup>\*</sup>increases across every category both in duplicated and unique except Cultural Event

#### **Center Update**

- Walpole Day Saturday, May 13th
- Volunteer Luncheon
  - successful event to celebrate more than 70 of our volunteers. thanks to CRISP for assisting with the catering and dessert, people enjoyed the entertainer as well
- Waitlists continue adding in additional sessions of our free chair exercise video class after the current sessions
- Cash management -
  - In FY22, we managed a total of \$43,701
  - In FY23, to March, we managed a total \$45,671
  - June initiative is to build awareness of Virtual Wallet feature

#### Center Update

For the 2022 tax season we had 5 tax preparers (Kevin, Jean, Pat, John and myself). We were able to prepare and file 140 tax returns (compared to 120 tax returns last year). We estimate that this free service saved those taxpayers a total of between \$21,000 and \$28,000 (using an estimate of a commercial tax preparation service charging \$150 to \$200 per tax return).

A puzzling note - this year we seemed to have had many more taxpayers showing up missing some of their tax forms. It's not unusual for this to be the case for the first couple of weeks, but this year, we were running into this situation well into the tax season.

Of those 140 tax returns, 60 or 43% received part or all of the Senior Circuit Breaker Credit - the average amount received was \$1,029.

The taxpayers came from: -107 from Walpole

- 8 from Foxboro
- 6 from Norfolk
- 4 from Norwood
- rest from various other surrounding towns

Kevin, Jean, Pat, John, and I want to thank you and the staff at the Senior Center for allowing us to run this program at the center and all the support you provided us by setting up the appointments, making the reminder calls, ... We are all volunteers but the "pay" we get is the taxpayers telling us how much they appreciate the service that we and the Senior Center provide. We are looking forward to being able to provide this service next year.

Bill Abbott, Kevin Quinn, Jean Hanley, Pat McMahon, John Fredrickson

#### **Center Update**

#### MARCH

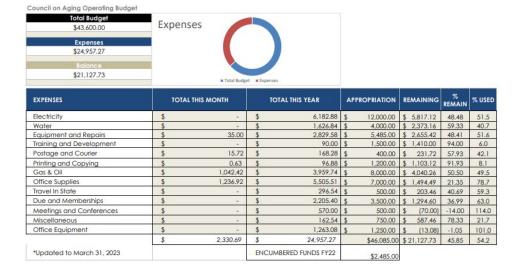
- Coffee and Conversations \*average attendance was 38\*
  - (Falls and Home Modifications, The Crusades, The Medici Dynasty with Paolo Digregorio, The Art of Reiki, Right Size your Life by Downsizing your Stuff)
  - Reiki sold out following this session and we added additional appointment times
- Lions Spaghetti Dinner (72 registered)
- Diamond Dot Art Class (Full!)
- St. Patrick's Day Breakfast with WFD (Full with no waitlist, 100!)

### **Upcoming**

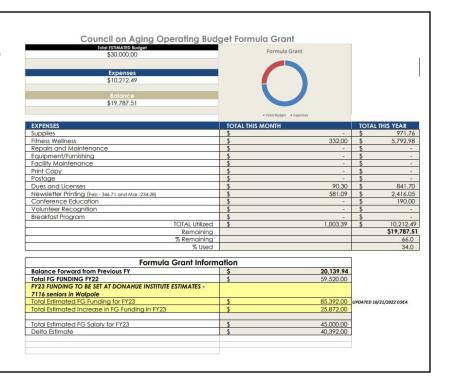
#### JUNE AND BEYOND

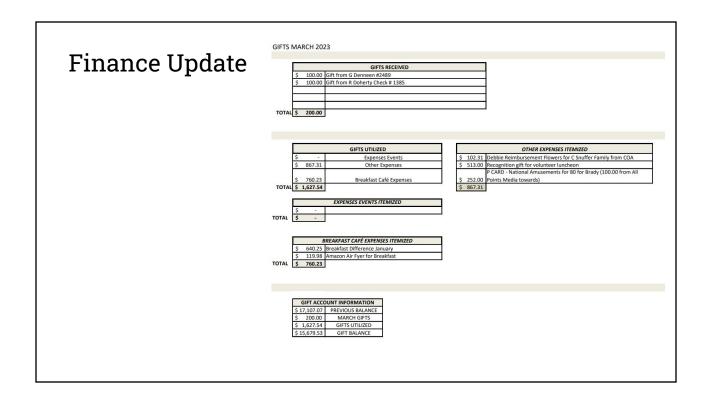
- Coffee and Conversations Clash of the Titans (rescheduled from earlier date), SNAP, HIP and Farmer Market Coupons, Judicial Speakers Bureau, Healthy Living for your Brain and Body, the Old Colony Wrentham Branch Railroad Through Walpole: A History of our Rail Trail)
- RI Lighthouse Tour Offsite Trip with Bloom Bus Tours
- Fox25 Tour
- Summer Schedule Returns in July late Tuesdays and noon closures on Fridays
- New Member Program July Start Date
- Summer reading collaboration with the WPL

### Finance Update



### Finance Update





## **Old Business**

## **New Business**

- Walpole Housing Authority Update
- Master Plan Update
- Friends of Walpole Elders
- Select Board Update
- Board Associate Candidates
- Topics and Speakers for Upcoming Meetings

Open Forum

## **NEXT MEETING**

May 25th at 10:00AM